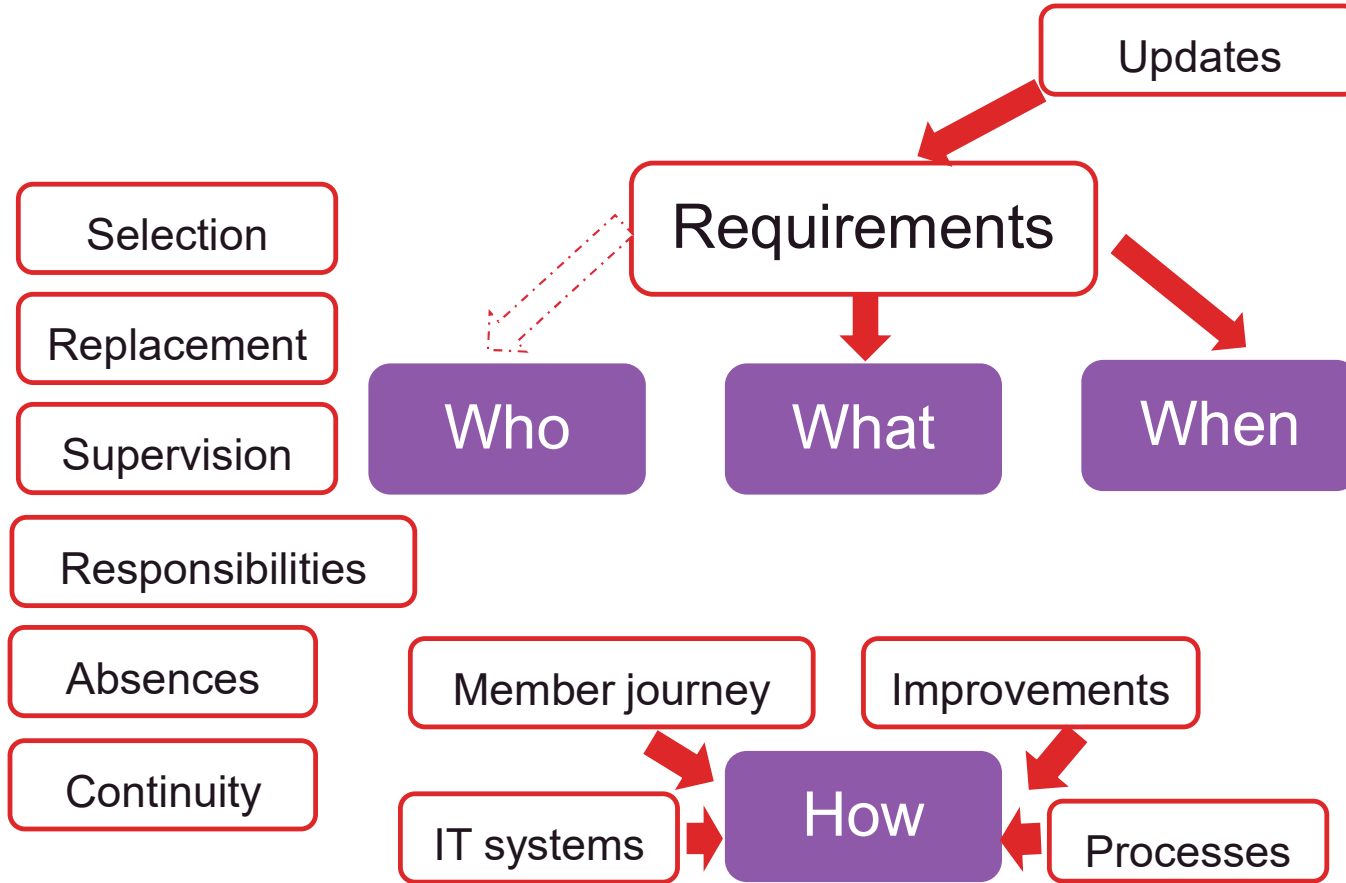


The thought process



Controls
Training
Updates
Sign-offs
Monitoring
Reporting
Escalation
Terms of appointment
Continuity policy

Risk	Mitigant
Cyber breach	Cyber policy
Continuity	Continuity policy, terms of appointment
Breach of deadlines	SLAs, escalation process